

The State of New Hampshire  
DEPARTMENT OF ENVIRONMENTAL SERVICES



ORIGINAL
Thomas S. Burack, Commissioner N.H.P.U.C. Case No. DW 10-141
Exhibit No. Staff Adv 10
Witness Stephen Eckberg
DO NOT REMOVE FROM FILE

THOMAS MASON JR  
LAKES REGION WATER COMPANY INC  
420 GOV WENTWORTH HWY  
PO BOX 389  
MOULTONBOROUGH NH 03254-0389

NOTICE OF VIOLATION

**SUBJECT: PWS: Indian Mound Golf Club, Ossipee: PWS ID: 1842030; Notice of Significant Deficiency Violation**

Dear Mr. Mason:

The New Hampshire Department of Environmental Services ("DES") conducted a sanitary survey on the subject public water system on November 22, 2011, pursuant to RSA 485.4 and New Hampshire Administrative Rules Env-Dw 717 and Env-Dw 720. During the sanitary survey, certain deficiencies were documented and you were provided a copy of the Sanitary Survey Deficiency Report. Noted on the Sanitary Survey Deficiency Report was the requirement that you either (1) correct the deficiencies within 30 days of receipt of the Sanitary Survey Deficiency Report and notify DES in writing; or (2) submit a Corrective Action Plan ("CAP") outlining your schedule and plans for correcting the deficiencies.

You are receiving this Notice of Violation because DES records indicate that the significant deficiencies listed below have not been addressed. If our records are incorrect, please notify this office in writing as soon as possible. Please be advised that if the subject system has not corrected the deficiencies or is not in compliance with a DES approved CAP by March 21, 2012, a **Treatment Technique Violation will be incurred, Public Notice of the Violation will be required, and further action will be issued.**

**SIGNIFICANT DEFICIENCIES:**

- Top of Well can be Flooded (FLW) – The point well in the pumphouse is at risk of flooding over the cap.
- Flooding Occurring Inside Pumphouse (FPH) – Flooding is occurring as the result of a temporary water line that is leaking; this situation must be corrected immediately.
- Significant Deficiency (SIG) – Electrical hazard in pumphouse; wiring attached with wire nuts in a flooded situation.
- Treatment Inoperative (TRF) – At the time of the inspection, treatment was inoperative due to hazardous flooding conditions that prohibit entering the pumphouse to maintain the treatment operations.
- Significant Deficiency (SIG) – Continuous leaks in distribution system; distribution system needs to be upgraded.

Failure to comply with this Notice of Violation will result in the issuance of a Letter of Deficiency or other enforcement action, which will be posted on the DES website and remain posted for a period of 5 years after compliance is achieved. Furthermore, pursuant to RSA 485:58, failure to comply with these requirements may result in the imposition of an administrative order, or referral to the NH Department of Justice for imposition of appropriate penalties. Also, water supply systems with outstanding deficiencies will be denied their requests for reductions in sampling or other waiver requests.

Should you have any questions, please contact me at: (603) 271-0867 or email at: [allyson.gourley@des.nh.gov](mailto:allyson.gourley@des.nh.gov).

Sincerely,

Allyson Gourley  
Drinking Water and Groundwater Bureau



# SANITARY SURVEY DEFICIENCY REPORT

New Hampshire Department of Environmental Services  
Drinking Water and Groundwater Bureau  
29 Hazen Drive, P.O. Box 95  
Concord, NH 03302-0095



System Name: INDIAN MOUND GOLF CLUB PSW ID #: 1842030

Town: OSSIPPEE Site Visit #: 12012 Site Visit Date: 11-22-2011

W/ JAKE DAWSON

Pursuant to RSA 485 and NH Administrative Rules Env-Dw 717 and 720, a sanitary survey/consultation was conducted on the above public water system by DWGB staff. Significant deficiencies which have a direct impact on the water system's water quality or reliability are cited below. All significant deficiencies must be corrected within **30 days** (unless a shorter time period has been noted) or a Corrective Action Plan (CAP) that outlines proposed corrective actions and deadlines must be submitted to DES for approval within **30 days** from the receipt of this deficiency report. Failure to comply with these requirements or the failure to comply with a DES approved CAP, will result in an enforcement action that may include the issuance of a treatment technique violation requiring public notice.

### Significant Deficiencies

- Top of Well is Buried (BUW)
  - Well Construction Inadequate (WCI)
  - Well Pump Inoperative (WPI)
  - Sampling Taps (TAP)
  - Treatment Inoperative (TRF)
  - Unsanitary Pump house (UNP)
  - Pump house subject to Flooding (FPH)
  - Other Significant Deficiencies/Comments:
- <sup>PTW</sup> Top of Well can be Flooded (FLW)
  - Contaminants in Well Radius (HPH)
  - Well is Not Sealed (SAN)
  - Non-Approved Well Online (NAW)
  - Storage Tank subject to Contamination (STO)
  - No Duplicate Booster Pump (DUP)
  - No Certified Operator (COP)

(1) PH FLOODING DUE TO LEAKING TEMPORARY DIST LINE (2) PTW FLOODING AROUND CASING (3) ELECTRICAL HAZARUS - WIRING W/ WIRE NUTS PLUS FLOODING/WATER IN PH. (4) TREATMENT INOPERATIVE - TOO DANGEROUS TO ENTER PH TO MAINTAIN. (5) CONFINED SPACE - BUT ACCESS IS SAFE VIA WOODEN WALKWAY (6) CONTINUOUS LEAKS IN DISTRIBUTION - NEED RECONSTRUCTION OF DIST LINE (7) CAP DEVELOP CANDIDATE - PH NEED PERMITTING & DIST LINES RECONSTRUCTED.

**CORRECT AND NOTIFY DES IN WRITING AND/OR  SUBMIT CORRECTIVE ACTION PLAN**

I acknowledge receipt of this Sanitary Survey Significant Deficiency Report and the requirement for their correction and written notification to DES or submittal of a written Corrective Action Plan within 30 days upon receipt of this deficiency report.

[Signature]  
Owner/Owner's Representative/Certified Operator (Circle One)

11/22/11  
Date Signed

11-22-2011 (HAB)  
Date Sent to Owner

[Signature]  
DWGB Staff Surveyor

11-22-2011  
Date



The State of New Hampshire  
DEPARTMENT OF ENVIRONMENTAL SERVICES



Thomas S. Burack, Commissioner

January 20, 2012

THOMAS MASON JR  
LAKES REGION WATER COMPANY INC  
420 GOV WENTWORTH HWY  
P O BOX 389  
MOULTONBOROUGH NH 03254-0389

NOTICE OF VIOLATION

SUBJECT: PWS: OSSIPEE - DEER COVE WATER  
PWS ID: 1842060  
**Routine Water Quality Monitoring and Reporting Violation**

Dear Owner:

The records of the Department of Environmental Services ("DES") indicate that the sample results for the tests specified below were not submitted, or could not be accepted as compliance samples. As a result, you are hereby notified that the following violation(s) has occurred:

Failure to Monitor/Report for:	<u>Routine Water Quality for Lead and Copper Corrosion Control</u>
Violation of NH Admin Rule:	<u>Env-Dw 714</u>
Samples were due by:	<u>December 31, 2011</u>

Please note that make up samples are not due for this type of violation. However, pursuant to Env-Dw 714 you are required to begin collecting water quality samples immediately. These samples are to be collected bi-weekly from the distribution entry point and quarterly from 1 distribution tap. If you have taken samples for the previous sampling period, please forward the results to us and your records will be modified accordingly.

Pursuant to Env-Dw 801, failure to comply with the provisions of Env-Dw 714 requires that you give notice of such failure to each consumer of the water system **within 30 days** as specified on the enclosed public notice. **Proof of public notification** should be submitted to this office **within 10 days** of providing public notice to avoid further enforcement action.

Due to the fact that this is considered a monitoring **and** reporting violation, upon receipt of six full months of water quality samples **and** proof of public notice, our records will be updated to indicate that you are in compliance and the violation will be closed. Please note that, to minimize excess paper use, a written response will not be sent by DES upon receipt of sample results.

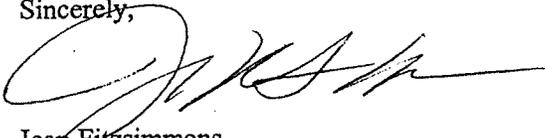
Failure to comply with this Notice of Violation will result in the issuance of Letter of Deficiency or other enforcement action, which will be posted on the DES website and remain posted for a period of 5 years after compliance is achieved. Furthermore, pursuant to RSA 458:58, failure to comply with the monitoring, reporting, and/or public notice requirements may result in the imposition of an administrative order, or referral to the NH Department of Justice for imposition of appropriate penalties.

THOMAS MASON JR  
1842060  
January 20, 2012  
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For your convenience, the Master Sampling Schedule and all analysis request forms are available at: [www.des.nh.gov](http://www.des.nh.gov); click on A to Z list and select Public Water System Search. Within the A to Z list click on Public Notice (for Public Water Systems); under the Lead and Copper heading you will find the applicable public notice template entitled "Water Quality Monitoring/Reporting Violation (Routine)".

If you have any questions regarding this letter, please contact me by phone at (603) 271-2516 or by email at [joan.fitzsimmons@des.nh.gov](mailto:joan.fitzsimmons@des.nh.gov). Questions regarding treatment may be directed to Susan Willoughby at (603) 271-2952 or email at [susan.willoughby@des.nh.gov](mailto:susan.willoughby@des.nh.gov).

Sincerely,



Joan Fitzsimmons  
Monitoring and Enforcement Section  
Drinking Water and Groundwater Bureau

cc: JOHN DAWSON III, Primary Operator  
File

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